# Virtual Internet Managed Hosting

**The process of running a server full time can be a drain on a business. Keeping hardware and software updated and secure uses up the time of technical staff that could be used for more enterprising activities, such as building new applications that will help generate revenue.**

With Virtual Internet's Managed Hosting, the routine but essential tasks involved with managing and maintaining a server are handled by our in-house team of skilled engineers. We do all the legwork, freeing up customers' staff and resources and leaving them better equipped to pursue their business goals.

## Total management

Virtual Internet staff monitor the server 24 hours a day for downtime and security issues, while making sure that all upgrades and patches are installed as needed. Problems are dealt with as they arise so customers can feel comfortable that there is always a team dedicated to keeping their website live. SLAs are tailored to each customer's unique requirements, leaving them able to run control how their server operates without obsessing over the details.

## Regular notifications

Although Virtual Internet handles all routine tasks, our advanced server monitoring automatically provides customers with regular information on server health, traffic and problems so that they are better able to assess how their server is working for the business. Security audits are also available upon request, providing assurance that all is being done to keep systems running.

### Benefits of Managed Hosting

- More time for building applications and developing business rather than performing routine tasks.

- Experienced staff on hand at all times to deal with updates, security patches and server problems as they arise.

- Tailored SLAs and high performance technology to help you reach your business goals.

"*We know that Virtual Internet's Managed Hosting can cope with exceptional demands and we are proud to have them as our server hosting partner for the Offshore Sailing Challenges team.*"

*Virtual Internet provide us with the stability and resources that we require and expect from a hosting company, allowing us to concentrate on our core business, secure in the knowledge that our website is in the very safest of hands.*
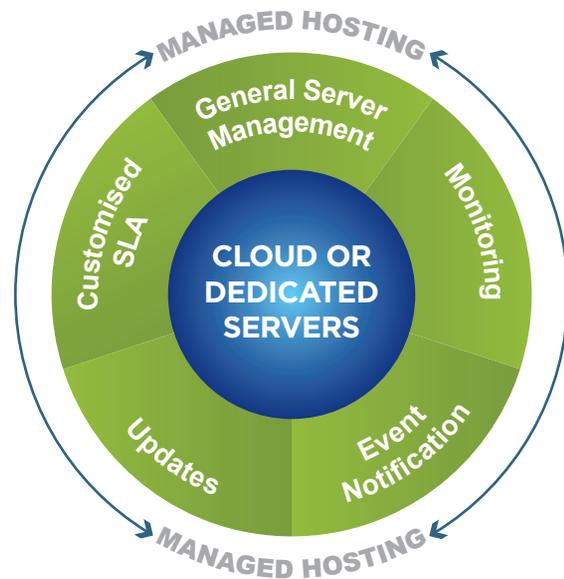
**Bleep.com**

## Experts working for you

Since Virtual Internet was founded in 1996, its philosophy has been to work with world-class technology providers to deliver the best services available. With VI, you're guaranteed a reliable managed hosting package that frees your team to deal with other areas of your business. Our expert staff can look after all the technical details, so all it takes is a phone call to add a server, change storage resources or add additional features like redundancy. Our team is ISO 9001 and 27001 accredited as well as Prince2 and ITIL qualified.

We work closely with our customers to understand their targets and objectives, and build the best solution for their business. We'll appoint a dedicated account director to develop a project plan, outlining clear goals, deliverables and time frames with services backed by a tailored SLA.

MANAGED HOSTING

General Server Management

Customised SLA

Monitoring

CLOUD OR DEDICATED SERVERS

Updates

Event Notification

MANAGED HOSTING

### Network Services:

- **100%** hardware and network uptime

- **24/7/365** support options available

- **40** Gigabit network

- **Tier 4** datacentre facilities

ISO27001  ISO9001  CRB Criminal Records Bureau  ITIL  PRINCE2

## About Virtual Internet

Virtual Internet is a leading provider of high availability hosting solutions for businesses. Virtual Internet tackles the agility, innovation, and efficiency challenges posed by on-premise IT infrastructure. Specialising in cloud services and exceptional managed services with tailored SLAs, Virtual Internet delivers a reliable platform for hosting your websites and applications without you having to manage the infrastructure that goes with it. The company also offers dedicated servers, colocation, CDN, and messaging and collaboration SaaS applications.